



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
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March 18, 2020

To our YMCA members,

We appreciate your patience and understanding during these unprecedented times that led to the temporary closure of our YMCA of South Palm Beach County facilities and programs due to the continued spread of COVID-19 (Coronavirus).

We understand there are many questions and we appreciate your patience as we are diligently working through these details. We hope this update can provide you with some information and options that best suit you and your family.

Current Membership options:

- First, you have the option to continue supporting the Y by leaving your membership as is. We will continue to be good stewards of all membership dollars that support our mission to serve the community and our staff during this time of need. If you are able, we ask that you consider this option.
- The second option is to receive credit on your account for the period of time we are closed. That credit can be applied to membership or program fees in the future. To request a credit and/or place your membership on hold, please contact **the Peter Blum Family YMCA (Boca) at 561-395-9622 or the DeVos-Blum Family YMCA (Boynton) at 561-738-9622.**

Please understand that we are receiving an increased number of calls and we are working to address everyone's questions and concerns as soon as possible. If you leave a voicemail for either of these options, please know we will return your call as soon as possible.

We are working vigorously to determine options for how to address preschool, afterschool, summer camp and other program enrollees. We hope to finalize this plan quickly and will keep you updated. Your patience is greatly appreciated.

For all of our communications and updates, please continue to follow this page on our website: <https://www.ymcaspbc.org/COVID19>.

Sincerely,

Jason Hagensick
President and CEO
YMCA of South Palm Beach County

YMCA OF SOUTH PALM BEACH COUNTY

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