



FOR YOUTH DEVELOPMENT®
 FOR HEALTHY LIVING
 FOR SOCIAL RESPONSIBILITY

Prisma Health Family YMCA 2024 Spring Volleyball FAQ's

REGISTRATION FROM March 11th – April 1st
 LATE REGISTRATION April 2nd – April 8th
 PRACTICES START week of April 29th
 GAMES FROM May 11th – June 15th

WHAT SHOULD MY CHILD BRING?

| AGE | PRACTICE LOCATION | GAME LOCATION | KNEE PADS | DRESS | WATER BOTTLE | Volleyball |
|---------------|--|--|-----------|-------------------------------|--------------|-------------------------|
| 8-9 & 10-11 | <u>Old Pilgrim Baptist Church(subject to change)</u> | Practice Location and other Greenville Y's | Required | Comfortably (shorts, t-shirt) | YES | Preferred/Volley Lite |
| 12-14 & 15-16 | <u>Old Pilgrim Baptist Church(subject to change)</u> | Practice Location and other Greenville Y's | Required | Comfortably (shorts, t-shirt) | YES | Preferred/Official Size |

WHAT IS PROVIDED IN MY REGISTRATION FEE? MEMBERS- \$80, POTENTIAL-MEMBERS - \$115

The YMCA is committed to providing the highest quality program for you and your family. Staff is provided to oversee all operations of the practices and games. Referees are trained in rules and regulations of volleyball. The gym is maintained and kept in safe and presentable conditions. Additionally, your child will be provided with a team jersey. Parents are responsible for getting their child knee pads. Every child will receive an end of the season medal. Six games are scheduled.

- Any additional jersey ordered for a participant after the initial jersey order will be a \$15 fee.

NO TOBACCO/DRUGS/ALCOHOL AND NO PETS ON PROPERTY

We appreciate your understanding of these policies.

DOES THE YMCA GUARANTEE MY REQUESTS?

The YMCA cannot guarantee any requests that are made for days, times, coaches, etc. We try our best to accommodate all requests.

WHAT AGE GROUP SHOULD MY CHILD BE IN?

Your child should be in an age group based on their age on the first day of practices. Example: If the child is 9 at the time of registration, but turns 10 before the first day of practices, the child would need to play in the 10-11 age groups. **If you feel your child can play in an older age group, you must speak with the director before the child will be moved up.**

WILL THE YMCA COMMUNICATE INFORMATION WITH ME?

Yes, but the primary form of communication is through an online program called Playerspace, @www.playerspace.com. Playerspace will have your schedule, practice times and days, Team/Coach information. Please be sure to make an account. You can also download the Playerspace App to your mobile device. The YMCA will communicate practice schedules, game schedules, and other important information throughout the season.

WHEN SHOULD I HEAR FROM THE COACH?

Coaches are expected to review their rosters and contact their players by the week of April 22nd. Please contact Tyree Mathis at tyree.mathis@ymcagreenville.org or Erica Snyder at erica.snyder@ymcagreenville.org if you have not heard from your coach by April 26th.

PRACTICE INFORMATION

Practices begin the week of April 29th.

- All practices will begin at 5:30PM, 6:30PM, or 7:30pm Monday–Thursday once a week. Coaches will choose the practice time/day for the team. Practice location will be at Old Pilgrim Baptist Church but this is subject to change.

WHEN/WHERE WILL THE GAMES BE PLAYED?

- Ages 8–16 will have games on Saturdays mornings/afternoons, and possibly 1 or 2 weeknight games that start on May 11th and end on June 15th. **Games will be played at other YMCA branches in Greenville such as Caine Halter YMCA, Eastside YMCA, and George I. Theisen YMCA and/or at our **Home Branch location.****

WHAT ABOUT INCLEMENT WEATHER AND CANCELLATIONS?

- **Practices/Games:** The Sports Director or Sports Specialist will call practices/games under severe weather (lightning, thunderstorms, tornado watch), ongoing hard rain, snow/ice, and/or any possible weather threats. **Otherwise, any other weather conditions such as small rain showers will be at the discretion of the coach.** This is for all ages. **Please get a contact list of the Head Coach, Assistant Coach, and Team parent to see if practice is called off.** If the YMCA does call off practices/games, the decision will be made by 5:00pm for weekdays and 8:00am on Saturdays. Everyone will receive a notification through playerspace. After this time all decisions will be made at the court and information will be given to the Member Services desk at the YMCA. Always check with your coach to see if it's cancelled.

WHAT DO I NEED TO KNOW ABOUT TEAM AND INDIVIDUAL PICTURES?

After the game schedule has been created, we will send it to the photographer and he will develop a picture schedule. As soon as we get this, we will pass it along to coaches and parents through email. Portrait EFX is the photography company. After your picture day has passed, they will process all orders and mail them out within a 3–4 week time period. Any inquiries regarding problems with picture orders or not receiving your pictures should be sent to Todd Rogers at (864) 616–7999 or trogers@portraitefx.com.

IS THERE AN END OF SEASON PARTY?

Medals will be given to coaches before the end of the season. It is up to coaches to pass them out after the last game or at a party. If you would like your team to have a party to pass out medals, get with your coach and/or team parent to help set one up.

IS FINANCIAL ASSISTANCE AVAILABLE?

Yes, please ask the front desk for the paperwork needed to apply for financial assistance. For questions on this process, please email at yassist@ymcagreenville.org.

HOW CAN I GET A REFUND/ CREDIT

Refund Policy–

| DATE | REFUND/CREDIT |
|--|--|
| March 11 th – April 8 th | A full refund will be issued. |
| April 9 th – April 28 th | Credit or refund minus \$20 |
| April 29 th and after | No refund. (Unless emergency and/or doctor's note) |

HAVE A QUESTION NOT LISTED HERE?

Please direct all questions and concerns to:

Tyree Mathis

Sports Director

(864)963-3608

tyree.mathis@ymcagreenville.org

Erica Snyder

Sports Assistant Director

(864)963-3608

erica.snyder@ymcagreenville.org