

# Prisma Health YMCA 2023 Fall Volleyball FAQ's

REGISTRATION FROM September 11th – October 1st LATE REGISTRATION October 2nd – October 9th PRACTICES START week of October 23rd GAMES FROM November 4th – December 16th

#### WHAT SHOULD MY CHILD BRING?

AGE	PRACTICE	GAME LOCATION	KNEE PADS	DRESS	WATER	Volleyball
	LOCATION				BOTTLE	
8-9 &	To Be	Home Location	Required	Comfortably	YES	Preferred/
10-11	Determine(TBD)	(TBD) and other		(shorts, t-shirt)		Volley
		Greenville Y's				Lite
12-14 &	To Be	Home Location	Required	Comfortably	YES	Preferred/
15-16	Determine(TBD)	(TBD) and other		(shorts, t-shirt)		Official
		Greenville Y's				Size

#### WHAT IS PROVIDED IN MY REGISTRATION FEE? MEMBERS - \$75, POTENTIAL-MEMBERS - \$110

The YMCA is committed to providing the highest quality program for you and your family. Staff is provided to oversee all operations of the practices and games. Referees are trained in rules and regulations of volleyball. The gym is maintained and kept in safe and presentable conditions. Additionally, your child will be provided with a team jersey. Parents are responsible for getting their child knee pads. Every child will receive an end of the season medal. Six games are scheduled.

Any additional jersey ordered for a participant after the initial jersey order will be a \$12 fee.

#### NO TOBACCO/DRUGS/ALCOHOL AND NO PETS ON PROPERTY

We appreciate your understanding of these policies.

#### **DOES THE YMCA GUARANTEE MY REQUESTS?**

The YMCA cannot guarantee any requests that are made for days, times, coaches, etc. We try our best to accommodate all requests.

# WHAT AGE GROUP SHOULD MY CHILD BE IN?

Your child should be in an age group based on their age on the first day of practices. Example: If the child is 9 at the time of registration, but turns 10 before the first day of practices, the child would need to play in the 10-11 age groups. If you feel your child can play in an older age group, you must speak with the director before the child will be moved up.

#### WILL THE YMCA COMMUNICATE INFORMATION WITH ME?

Yes, but the primary form of communication is through an online program called Playerspace, @www.playerspace.com. Playerspace will have your schedule, practice times and days, Team/Coach information. Please be sure to make an account. You can also download the Playerspace App to your mobile device. The YMCA will communicate practice schedules, game schedules, and other important information throughout the season.

#### WHEN SHOULD I HEAR FROM THE COACH?

Coaches are expected to review their rosters and contact their players by the week of October 16<sup>th</sup>. Please contact Tyree Mathis at tyree.mathis@ymcagreenville.org or Erica Snyder at erica.snyder@ymcagreenville.org if you have not heard from your coach by October 20<sup>th</sup>.

#### **PRACTICE INFORMATION**

Practices begin the week of October 23rd.

• All practices will begin at 5:30PM, 6:30PM, or 7:30pm Monday-Thursday once a week. Coaches will choose the practice time/day for the team. Practice location is to be determined.

### WHEN/WHERE WILL THE GAMES BE PLAYED?

 Ages 8-16 will have games on Saturdays mornings/afternoons, and possibly 1 or 2 weeknight games from November 4<sup>th</sup> and end on December 16<sup>th</sup>. Games will be played at other YMCA branches in Greenville such as Caine Halter YMCA, Eastside YMCA, and George I. Theisen YMCA and/or at our Home Branch location(TBD).

### WHAT ABOUT INCLEMENT WEATHER AND CANCELLATIONS?

Practices/Games: The Sports Director or Sports Specialist will call practices/games under severe weather (lightning, thunderstorms, tornado watch), ongoing hard rain, snow/ice, and/or any possible weather threats. Otherwise, any other weather conditions such as small rain showers will be at the discretion of the coach. This is for all ages. Please get a contact list of the Head Coach, Assistant Coach, and Team parent to see if practice is called off. If the YMCA does call off practices/games, the decision will be made by 5:00pm for weekdays and 8:00am on Saturdays. Everyone will receive a notification through playerspace. After this time all decisions will be made at the court and information will be given to the Member Services desk at the YMCA. Always check with your coach to see if it's cancelled.

## WHAT DO I NEED TO KNOW ABOUT TEAM AND INDIVIDUAL PICTURES?

After the game schedule has been created, we will send it to the photographer and he will develop a picture schedule. As soon as we get this, we will pass it along to coaches and parents through email. Portrait EFX is the photography company. After your picture day has passed, they will process all orders and mail them out within a 3-4 week time period. Any inquiries regarding problems with picture orders or not receiving your pictures should be sent to Todd Rogers at (864) 616-7999 or <a href="mailto:trogers@portraitefx.com">trogers@portraitefx.com</a>.

#### **IS THERE AN END OF SEASON PARTY?**

Medals will be given to coaches before the end of the season. It is up to coaches to pass them out after the last game or at a party. If you would like your team to have a party to pass out medals, get with your coach and/or team parent to help set one up.

# **IS FINANCIAL ASSISTANCE AVAILABLE?**

Yes, please ask the front desk for the paperwork needed to apply for financial assistance. For questions on this process, please email at yassist@ymcagreenville.org.

#### **HOW CAN I GET A REFUND/ CREDIT**

Refund Policy-

DATE	REFUND/CREDIT		
September 11 <sup>th</sup> – October 9 <sup>th</sup>	A full refund will be issued.		
October 10 <sup>th</sup> – October 22 <sup>nd</sup>	Credit or refund minus \$20		
October 23rd and after	No refund. (Unless emergency and/or		
	doctor's note)		

# **HAVE A QUESTION NOT LISTED HERE?**

Please direct all questions and concerns to:

Tyree Mathis
Sports Director
(864)963-3605
tyree.mathis@ymcagreenville.org

Erica Snyder
Sports Assistant Director
(864)963-3605
erica.snyder@ymcagreenville.org