

Prisma Health YMCA 2022 Spring Volleyball FAQ's

REGISTRATION FROM March 7th – April 3rd LATE REGISTRATION April 4th – April 12th PRACTICES START week of May 2nd GAMES FROM May 14th – June 18th

WHAT SHOULD MY CHILD BRING?

AGE	PRACTICE LOCATION	GAME LOCATION	KNEE PADS	DRESS	WATER BOTTLE	Volleyball
8-16	YMCA Program Center	YPC and other Greenville Y's	Required	Comfortably (shorts, t-shirt)	YES	Preferred

WHAT IS PROVIDED IN MY REGISTRATION FEE? MEMBERS- \$65, POTENTIAL-MEMBERS - \$100

The YMCA is committed to providing the highest quality program for you and your family. Staff is provided to oversee all operations of the practices and games. Referees are trained in rules and regulations of volleyball. The gym is maintained and kept in safe and presentable conditions. Additionally, your child will be provided with a team jersey. Every child will receive an end of the season trophy/medal.

• Any additional jersey ordered for a participant after the initial jersey order will be a \$12 fee.

DOES THE YMCA GUARANTEE MY REQUESTS?

The YMCA cannot guarantee any requests that are made for days, times, coaches, etc. We try our best to honor all requests.

WHAT AGE GROUP SHOULD MY CHILD BE IN?

Your child should be in an age group based on their age on the first day of practices. Example: If the child is 9 at the time of registration, but turns 10 before the first day of practices, the child would need to play in the 10–11 age groups. If you feel your child can play in an older age group, you must speak with the director before the child will be moved up.

WILL THE YMCA COMMUNICATE INFORMATION WITH ME?

Yes, but the primary form of communication is through email and an online program called Playerspace, @www.playerspace.com. Playerspace will have your schedule, practice times and days, team and coach information. Please be sure to make an account. You can also download the Playerspace App to your mobile device. The YMCA will communicate practice schedules, game schedules, and other important information throughout the season.

WHEN SHOULD I HEAR FROM THE COACH?

Coaches are expected to review their rosters and contact their players by the week of April 25th. Please contact Tyree Mathis at <u>tmathis@ymcagreenville.org</u> or Erica Snyder at <u>esnyder@ymcagreenville.org</u> if you have not heard from your coach by April 29th.

PRACTICE INFORMATION

Practices begin the week of May 2nd.

• All practices will begin at 5:45pm or 7:00pm Monday-Thursday once a week. Practices are held in the gym at YPC. Coaches will choose the practice time/day for the team.

WHEN WILL THE GAMES BE PLAYED?

 Games will be on some weeknights and/or Saturday mornings from May 14th – June 18th. Games will be at the YMCA Program Center and/or any of the other YMCA branches such as Caine Halter YMCA, Eastside YMCA, and George I. Theisen YMCA.

WHAT ABOUT INCLEMENT WEATHER AND CANCELLATIONS?

- A. Practices: The Sports Director or Sports Specialist will call practices under severe weather (lightning, thunderstorms, tornado watch), ongoing hard rain, snow/ice, and/or any possible weather threats. Otherwise, any other weather conditions such as small rain showers will be at the discretion of the coach. This is for all ages. Please get a contact list of the Head Coach, Assistant Coach, and Team parent to see if practice is called off. If the YMCA does call off practices, the decision will be made by 5:00pm. Always check with your coach to see if it's cancelled.
- **B.** Games: The Sports Director or Sports Specialist will call games at the earliest time possible. The Sports Director will call or email all coaches as soon as a decision is made. This decision will be made by 5:00pm for weekdays and 8:00am on Saturdays. After this time all decisions will be made at the court and information will be given to the Member Services desk at the YMCA. Always check with your coach to see if it's cancelled.

WHAT DO I NEED TO KNOW ABOUT TEAM AND INDIVIDUAL PICTURES?

After the game schedule has been created, we will send it to the photographer and he will develop a picture schedule. As soon as we get this, we will pass it along to coaches and parents through email. Portrait EFX is the photography company. After your picture day has passed, they will process all orders and pass them out before the end of the season. Any inquiries regarding problems with picture orders or not receiving your pictures should be sent to Todd Rogers at (864) 616-7999 or trogers@portraitefx.com.

IS THERE AN END OF SEASON PARTY?

Trophies/Medals will be given to coaches before the end of the season. It is up to coaches to pass them out after the last game or at a party. If you would like your team to have a party to pass out trophies, get with your coach and/or team parent to help set one up.

IS FINANCIAL ASSISTANCE AVAILABLE?

Yes, please ask the front desk for the paperwork needed to apply for financial assistance. For questions on this process, please call the front desk at (864) 963-3608.

HOW CAN I GET A REFUND/ CREDIT?

Refund Policy-	
DATE	REFUND/CREDIT
March 7 th – April 12 th	A full refund will be issued.
April 13 th – May 1 st	Credit or refund minus \$20
May 2 nd and after	No refund. (Unless emergency and/or
	doctor's note)

HAVE A QUESTION NOT LISTED HERE?

Please direct all questions and concerns to: Tyree Mathis Sports Director (864)963-3608 tmathis@ymcagreenville.org

Erica Snyder Sports Assistant Director (864)963-3608 esnyder@ymcagreenville.org