



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

KEEPING YOU IN THE KNOW



Y Care Before & After School Care FREQUENTLY ASKED QUESTIONS

WELCOME! Our Y Care program is back and better than ever! The Y's Youth Development Team is excited to lead a program with a lot of energy focused on staff development, inclusion and child enrichment to give you even more to love!

Enjoy the convenience of child care right at your school, with an emphasis on safety, health, social growth and academic enhancement. The Y Care program serves kindergartners through middle schoolers. With a variety of before and after-school activities, there are many options to explore and develop their interests and talents. Engage in special projects, arts & crafts, indoor and outdoor games, a healthy snack and an opportunity to complete homework; all while growing friendships, developing a sense of belonging and achieving goals.

QUESTION: How will my child get to and from the Y Care program?

ANSWER: We recommend that you give a note to the school teacher/school indicating the days and times that your child will be attending Y Care. Your child will also receive a Y luggage tag to put on their backpack as an easy queue for staff to know that your child is a Y Care participant. The tag will be marked with the schedule that your child is attending Y Care.

QUESTION: What if my child is coming to Y Care from a before/after school activity?

ANSWER: Please complete the ALTERNATE ARRIVAL/RELEASE AGREEMENT so that the Y Care staff are aware of the transition. Paperwork is available on site; inquire with staff or complete online.

QUESTION: What are the hours of the Y Care program?

ANSWER: 6:30 am until the start of school, and end-of-school until 6:00 pm. You may drop-off/pick-up any time within those hours.

QUESTION: What if I cannot get to school by 6:00 pm to pick up my child?

ANSWER: We will assess a late pick-up fee of \$1 per minute after 6:00 pm. Please arrange to have your child picked up on time.

QUESTION: Do I need to bring anything when I pick up my child?

ANSWER: You are responsible for signing your child in/out of the Y Care program each day of attendance. For your child's safety, please be sure that all individuals who are authorized to pick up your child bring a PHOTO ID to present upon pick-up daily.

QUESTION: What will my child eat for a snack?

ANSWER: Our programs offer a nutritious snack. The Y follows the guidelines set forth by the State of Wisconsin for child care food programs. If your child has any dietary restrictions, please be sure to indicate so on your child's registration form. Additional healthy snacks from home are welcomed to be consumed at snack time or in addition to the snack provided.

Y Care Before & After School Care

FREQUENTLY ASKED QUESTIONS

QUESTION: What are my payment options for Y Care?

ANSWER: The YMCA at Pabst Farms requires all Y Care families to pay via bank draft withdrawal or credit card withdrawal. Drafts occur every other Friday, September through June. The rates take into account school breaks and holidays, so your draft amount will stay consistent all year.

QUESTION: Do I have to pay for days that my child does not attend?

ANSWER: Yes. When you select your child's schedule, we establish your draft every other Friday, and assign staff and resources based on enrollment for each day/time. If your child is ill or absent, your draft will NOT be adjusted.

QUESTION: How should I report that my child will not be attending Y Care if he/she is ill or absent?

ANSWER: Please call the phone number assigned to your Y Care site (available at www.glcymca.org or on the business card provided). Staff will only answer that phone during program hours, but you can leave a message to report your child's absence.

QUESTION: How far in advance do I need to report a change to my child's schedule?

ANSWER: ALL schedule changes and terminations require 4 week WRITTEN notice through the Y's Child Care billing office.

QUESTION: I'd like to enroll my child(ren) but cannot afford the program. Are there any financial assistance options?

ANSWER: The Y believes in providing membership and program services to all who desire to participate. For information about financial assistance, please contact Bruce Osborn, the Y's Director of Spiritual Development at bosborn@glcymca.org or (262) 244-0085. You can also download an application for financial assistance at www.glcymca.org.

QUESTION: Does the Y offer programming for days that schools are not in session?

ANSWER: Absolutely! The YMCA at Pabst Farms offers School's Out programming at the Y. Rates and information are available at www.glcymca.org. In addition, on days that schools let out early, the Y provides transportation from Greenland, Ixonia, Summit, Park Lawn and Meadow View Elementary Schools to the Y for an afternoon of structured, supervised play!

We also offer School's Out and Early Release care at Richmond School on days that school dismisses early or is not in session. (Please note: School's Out and Early Release are non-licensed child care programs, so we cannot accept WI Share payments and are subject to minimum enrollment.)

In summer, we offer both full-day Summer Day Camp or partial-day Summer School Camp to engage your children in fun and educational activities in a safe and comfortable environment.

FOR ADDITIONAL INFORMATION:

Please contact our YMCA Child Care Center with any additional questions.

Office Hours: 7:30 am – 6:00 pm

(262) 567-9622

krush@glcymca.org

www.glcymca.org